

SHIPPING & DELIVERY POLICY

At Will Do Studio, we strive to deliver your purchases in a timely and efficient manner. Our shipping policy is designed to provide you with various delivery options and ensure that your order reaches you as expected.

Shipping Partners

We collaborate with multiple logistics providers to offer a range of delivery options suitable for different types of orders. The choice of logistics provider depends on the size and specifics of the order.

Dispatch Times

1. Non-Personalised Items: Orders for non-personalised items placed before 2 PM are dispatched on the same working day.
2. Personalised Items: Personalised items generally require additional processing time due to the customisation involved. These items are usually dispatched within 2 working days, and often by the next day, depending on the type of personalisation.
- 3.

Delivery Times

Delivery times may vary based on the destination, the selected shipping method, and the efficiency of our shipping partners. While we aim to meet these timelines, there can be delays due to unforeseen circumstances. Please note that delivery delays from our logistics partners are beyond our control, but we commit to assisting you in resolving such issues should they occur.

Responsibility for Shipping Delays

Will Do Studio should not be held responsible for delays caused by third-party logistics partners. However, we understand the inconvenience caused by delayed deliveries and will strive to support and provide assistance in tracking and expediting orders whenever possible.

Contact Us: willdostudio@gmail.com